

# Xóchitl L. Santillán Reyna

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## **EDUCATION**

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- University of Arizona, School of Information** Tucson, AZ  
*Master of Arts, Library, and Information Science* May 2019  
*Concentrations: Special Collections*
- University of Arizona, School of Information** Tucson, AZ  
*Graduate Certificate in Archival Studies* May 2019  
*Concentrations: Community-Centered and Participatory Approaches in Archives*
- Arizona State University, New College of Interdisciplinary Arts and Sciences** Glendale, AZ  
*Bachelor of Arts, Spanish* December 2014  
*Concentrations: Literature, Cultural Studies*

## **PROFESSIONAL EXPERIENCE**

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### **Albuquerque Public Library, City of Albuquerque**

*Library Paraprofessional (Librarian)* April 2023-Present

- Provide bilingual computer instruction and technology assistance to the general public and during individual tech appointments.
- Conduct research and provide reference assistance in English and Spanish.
- Promote the use of library print and digital collections, specifically Latinx/Chicanx authors.
- Participate in the collections' review and recommend the acquisition of new materials, and the culling and disposal of outdated or extraneous materials. Mend books for continued circulation.
- Assist with programs and outreach for children.
- Develop bilingual programs and services for adults. Including: author talks, book clubs, and bibliographic tools.

### **Murphy-Wilmot Library, Pima County Public Library**

Tucson, AZ

*Substitute Librarian*

*August 2022-April 2023*

- Provided bilingual computer instruction and technology assistance.
- Conducted research and provided reference assistance in English and Spanish.
- Promoted the use of library collections. Participated in the collections' review.

### **Valencia Library, Pima County Public Library**

Tucson, AZ

*Adult Services Librarian*

*September 2021-July 2022*

- Developed bilingual programs and services for adults.
- Promoted the use of library collections. Participated in the collection's review and recommended acquisition of new materials.
- Provided bilingual computer instruction and technology assistance. Conducted research and provided reference assistance in English and Spanish. Developed and maintained bilingual bibliographic tools and instructions to meet patron's needs.

- Served on system wide committees to plan programs and services in support of the library's strategic directions: Nuestras Raíces, Many Nations, and Adult Services Team. Digital content creator for Nuestras Raíces and Many Nations.
- Monitored and reported facility maintenance issues and coordinated the servicing of library computers and other technology.
- Supervised staff and managed branch in absence of branch manager.
- Assisted in the training of new employees.
- Established and maintained automated databases used for statistical reporting and submitted routine, recurring and special reports.

**Frank De La Cruz-El Pueblo Library, Pima County Public Library** Tucson, AZ  
*Children's Services Library Associate* February 2020-September 2021

- Developed bilingual public library programs and services for children.
- Promoted the use of library collections and participated in the review of adult, teen, and children's collections. Assisted in coordinating inter-library loans.
- Provided bilingual computer instruction and technology assistance. Conducted research and provided reference assistance in English and Spanish. Developed and maintained bilingual bibliographic tools and instructions to meet patron's needs.
- Served on system wide committees to plan programs and services in support of the library's strategic directions: Nuestras Raíces, Many Nations, and Children's Services Team. Digital content creator for Nuestras Raíces and Many Nations.
- Supervised staff and interns and managed branch. Monitored and reported facility maintenance issues and coordinated the servicing of library computers and other technology.

**Congressional Research Service, Library of Congress** Washington, D.C.  
*Research Librarian Intern* May 2019-August 2019

- Supported division's efforts to acquire, deaccession, catalog, and digitize the Resources, Science, and Industry's print collection for discovery and accessibility by Congressional staff.
- Conducted research and curated collections of digital resources to respond to Congressional reference requests.
- Assisted in the creation of a website serving as a collaborative space for the sharing of resources among Congressional Staff. Contributed resources and metadata to a second website serving a similar purpose.
- Assisted with book order requests for librarians and analyst.
- Collaborated with research librarians, cataloguers, analyst, and archivist to carryout daily functions.

**Alumni Association, Arizona State University** Tempe, AZ  
*Customer Relations Liaison* February 2016-August 2017

- First point of contact for the Association. Provided interpretation for Spanish speaking guest and translated documents to make a historical self-guided tour of Old Main available in Spanish.

- Aided the Records department with updates to alumni databases and assisted with data entry.
- Reserved the various spaces at Old Main for faculty, staff, students, and the public. Created templates and procedures for the reservation process and provided database training.

## **GRADUATE WORK EXPERIENCE**

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### **School of Information, University of Arizona**

Tucson, AZ

#### *Teaching Associate*

*August 2022-December 2022*

- ISTA 100: Great Ideas of the Information Age
- Provided guidance to students on assignments and projects.
- Answered student questions and held weekly office hours.
- Evaluated and reviewed discussions and assignments.
- Record keeping

### **Special Collections, University of Arizona Libraries**

Tucson, AZ

#### *Collection Management Graduate Assistant*

*August 2018- May 2019*

- Processed archival collections using current library and archival descriptive and metadata standards (DACS, XML, and EAD) to make collections accessible to communities and researchers.
- Provided undergraduate course instruction in archival search and research strategies for primary sources.
- Collaborated with colleagues and marketing personnel to showcase collections through social media and the *Archivist Apprenticeship*, department blog.
- Contributed to the born-digital project management workflow. A collaborative project with the campus' Forensic Lab to implement and document long-term preservation of digital media within archival collections.

### **Arizona Queer Archives**

Tucson, AZ

#### *Online Exhibit Builder*

*January 2019-May 2019*

- Processed the *Adela Licona Zine Collection* at the item level and made the collection digitally available for communities and researchers.
- Curated an online exhibit about intersectionality that showcased items from two zine collections consisting of materials in English and Spanish. Applied the Dublin Core Schema and contributed metadata for selected elements.

### **Guadalupe Branch, Maricopa County Library District**

Guadalupe, AZ

#### *Volunteer*

*February 2017-August 2017*

- Aided library staff with children's outreach programs.
- Shelved library materials.
- Provided bilingual assistance to patrons navigating library services and locating materials.

## **HONORS AND AWARDS**

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- New Mexico Higher Education, Graduate Scholarship** Fall 2023- Spring 2024  
**Department Funding** Fall 2022
- Awarded for academic achievement.
- HACU National Internship Program** May 2019-August 2019
- Among the 10% of applicants, and one of two University of Arizona students, selected for the 2019 HNIP summer cohort.
  - One of two students from the 2019 HNIP summer cohort selected as an intern by the Congressional Research Service, Library of Congress.
- Internship and Fellowship Program, Library of Congress** August 2019
- Successful completion of internship program.
- School of Information Grant, University of Arizona** June 2019
- Awarded grant for academic performance.
- Knowledge River Scholar, University of Arizona** May 2018- May 2019
- Knowledge River Travel Award** Fall 2018
- Awarded funds to attend The Arizona Library Association Annual Conference in Mesa, AZ.

## **PUBLICATIONS**

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- Santillán Reyna, Xóchitl L.** (2021). Mayo 28, Día Internacional de la Higiene Menstrual / May 28, International Menstrual Hygiene Day. *Pima County Public Library Blog*. [Mayo 28, Día Internacional de la Higiene Menstrual / May 28, International Menstrual Hygiene Day | Pima County Public Library | BiblioCommons](#)
- Santillán Reyna, Xóchitl L.** (2019, April). Reconstructing Memory. *Archivist Apprenticeship*. <https://archivistapprenticeship.wordpress.com/2019/04/03/reconstructing-memory/>
- Santillán Reyna, Xóchitl L.** (2019, February). Processing Mystery. *Archivist Apprenticeship*. <https://archivistapprenticeship.wordpress.com/2019/02/27/processing-mystery/>
- Santillán Reyna, Xóchitl L.** (2019, January). Momentum. *Archivist Apprenticeship*. <https://archivistapprenticeship.wordpress.com/2019/01/30/momentum/>
- Santillán Reyna, Xóchitl L.** (2018, November). The Archives in Storytelling. *Archivist Apprenticeship*. <https://archivistapprenticeship.wordpress.com/2018/11/14/the-archive-in-storytelling/>
- Santillán Reyna, Xóchitl L.** (2018, October). Souls with Wings. *Archivist Apprenticeship*. <https://archivistapprenticeship.wordpress.com/2018/10/17/souls-with-wings/>
- Santillán Reyna, Xóchitl L.** (2018, September). Southwest Enchantments. *Archivist Apprenticeship*. <https://archivistapprenticeship.wordpress.com/2018/09/19/southwest-enchantments/>

## **PRESENTATIONS AND EXHIBITS**

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- Santillán Reyna, X. L., Ayala, P., Welty, C., Torres, A.** (2021). HACU National Internship Program Virtual Info. Session, University of Arizona Hispanic Serving Institution Initiatives, Tucson, AZ

**Santillán Reyna, X. L.**, Montes, S., Boyer, M., Ramsey, K. (2019). Graduate Assistant Presentations. Special Collections, University of Arizona Libraries, Tucson, AZ.

**Santillán Reyna, X. L.**, Montes, S., Boyer, M., Ramsey, K. (2019). Graduate Assistants' Community Archives Initiatives at the University of Arizona's Special Collections. Arizona Archives Summit, Tempe, AZ.

### ***Exhibit***

*The Fly Away Zine Collection and the Adela C. Licona Zine Collection: An Exhibit on Visibility and Intersectionality.* May 2019. Arizona Queer Archives. (Archivist and Curator)

<https://azqueerarchives.org/exhibits/show/the-fly-away-zine-and-the-adel/visibility-and--intersectional>

*Adela C. Licona Zine Collection* <https://azqueerarchives.org/collections/show/27>

### ***Showcase Exhibit***

*The Mexican Folktale La llorna / El Cuento Historico, La Llorona.* May 2019. Special Collections, University of Arizona Libraries. (Curator)

## **PROFESSIONAL ORGANIZATIONS/COMMITTEES**

<b>Mujeres Activas en Letras y Cambio Social</b>	July 2023- Present
<b>REFORMA National</b>	January 2020- Present
<b>REFORMA Tucson</b>	
• Member	November 2020-Present
• Secretary	January 2021 –January 2022
<b>Arizona Library Association</b>	November 2021- April 2023
• Member	
<b>School of Information Colloquium, University of Arizona</b>	August 2022-December 2022
<b>Nuestras Raíces, Pima County Public Library</b>	August 2020 – April 2023
• Latinx services focused group.	
<b>Many Nations, Pima County Public Library</b>	December 2020 – April 2023
• Indigenous services focused group.	
<b>Arizona Archives Alliance</b>	December 2019 – April 2023
<b>Conference of Inter-Mountain Archivist</b>	May 2019 - May 2020
<b>Society of American Archivist, UofA Student Chapter</b>	August 2018 - May 2019
<b>Chicano/Latino Faculty and Staff Association</b>	January 2017 - January 2018

## **LANGUAGES**

English: Fluent

Spanish: Fluent